



New Forest Outreach Support C.I.C Website Cookies Policy

Cookie Policy

Approved By: Director

Last Reviewed: 30/06/2026

Next Review Date: 30/06/2027

Version: 1.2

Purpose

This Cookie Policy explains how New Forest Outreach Support C.I.C. ("NFOS", "we", "our" or "us") uses cookies and similar technologies when you visit our website.

Cookies help us provide a secure, reliable and user friendly experience while allowing us to understand how our website is used and how it can be improved.

This policy should be read alongside our Privacy Policy.

What Are Cookies?

Cookies are small text files that are stored on your computer, tablet or mobile device when you visit a website.

They help websites remember information about your visit, such as your preferences and settings, making future visits easier and improving your browsing experience.

Cookies cannot access information stored on your device or identify you personally unless you have chosen to provide personal information through our website.

How We Use Cookies

We use cookies to:

- Ensure our website functions correctly.
- Keep our website secure.
- Remember your cookie preferences.
- Improve website performance.
- Understand how visitors use our website.
- Enhance the user experience.

We do not use cookies to collect sensitive personal information.

Types of Cookies We Use

Essential Cookies

These cookies are necessary for the operation of our website and cannot be switched off.

They help with:

- Website security
- Page navigation
- Form functionality
- Session management
- Cookie preference settings

Without these cookies, parts of the website may not function correctly.

Performance and Analytics Cookies

Where enabled, these cookies help us understand how visitors use our website by collecting anonymous information such as:

- Pages visited
- Time spent on pages
- Website performance
- Error reporting
- General visitor trends

This information helps us improve our website and services.

Analytics cookies are only used where you have provided consent.

Functional Cookies

These cookies remember choices you make, such as language preferences or accessibility settings, to improve your experience when returning to our website.

Marketing Cookies

At the time of publication, New Forest Outreach Support C.I.C. does not routinely use advertising or marketing cookies.

Should this change in the future, visitors will be informed through our cookie consent banner and this policy will be updated accordingly.

Managing Your Cookie Preferences

When you first visit our website, you will be asked to choose whether to accept or reject non-essential cookies.

You may change or withdraw your cookie preferences at any time through the cookie settings available on our website or by adjusting your internet browser settings.

Please note that disabling certain cookies may affect how some parts of the website function.

Third-Party Cookies

Some third-party services used on our website, such as embedded videos, maps, booking systems or analytics providers, may place their own cookies.

These cookies are managed by the relevant third-party provider and are subject to their own privacy and cookie policies.

We encourage users to review the policies of any third-party services they choose to access through our website.

Browser Settings

Most internet browsers allow you to:

- View stored cookies.
- Delete cookies.
- Block some or all cookies.
- Set preferences for individual websites.

For guidance on managing cookies, please refer to your browser's help documentation.

Changes to This Policy

We may update this Cookie Policy from time to time to reflect changes in legislation, technology or the services available on our website.

The latest version will always be published on our website.

Contact Us

If you have any questions about this Cookie Policy, please contact:

New Forest Outreach Support C.I.C.

Email: **enquiries@newforestoutreach.co.uk**

Website: **www.newforestoutreach.co.uk**

Monitoring & Review

This policy will be reviewed annually, or sooner where required due to:

- Changes in legislation or ICO guidance.
- Changes to website functionality.
- Introduction of new cookies or third-party services.
- Changes to website providers or platforms.

Next Review Date: 30/06/2027

Version: 1.2